



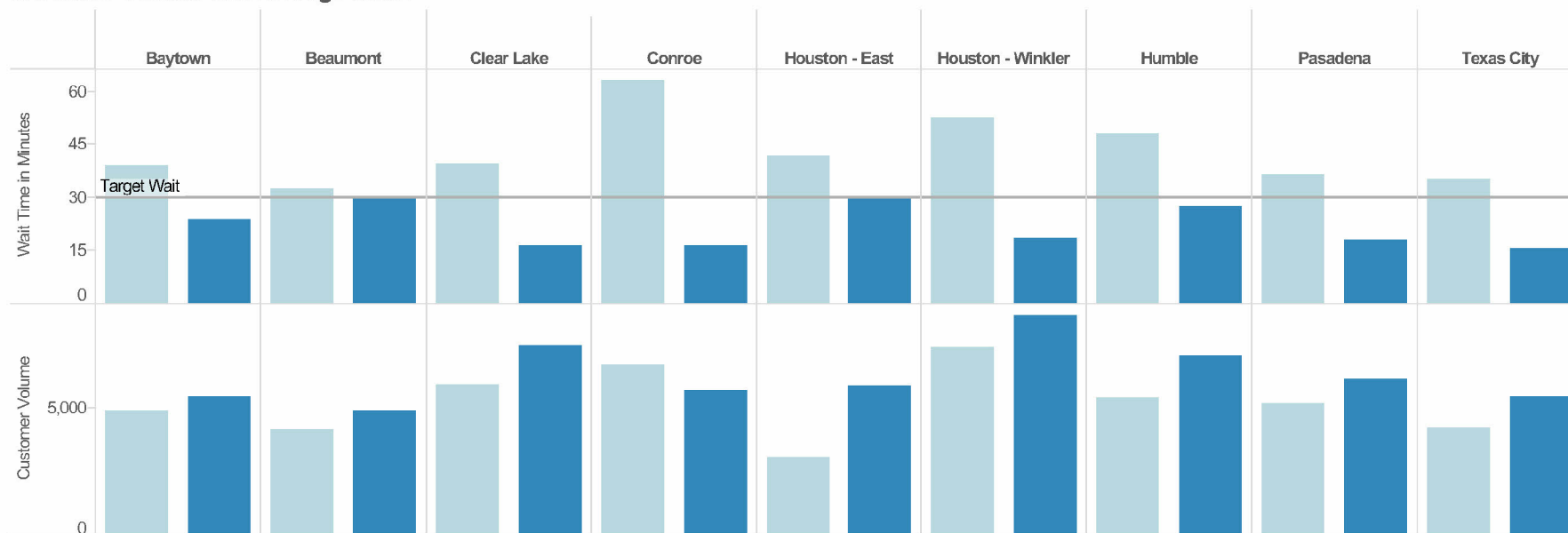
Driver License Regional Monthly Review

Region 2B: East Houston

May 2013

Year
 2012 2013

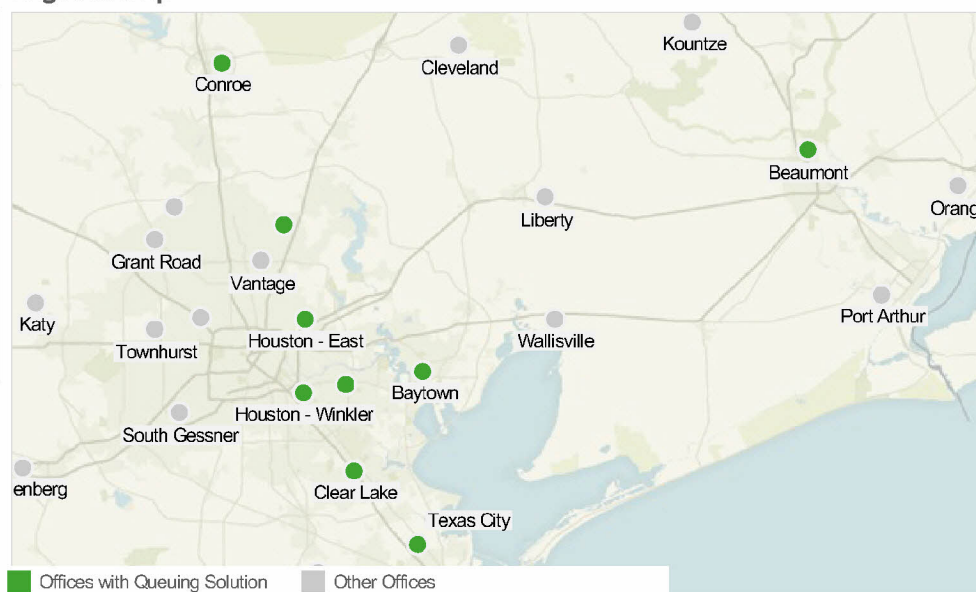
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Baytown	10,991	5,744	4,719	36	57	38
Beaumont	12,871	4,588	3,716	47	57	31
Clear Lake	17,519	7,919	5,266	39	57	32
Conroe	12,602	6,062	4,855	26	34	25
Houston - East	9,869	6,717	6,659	40	58	52
Houston - Winkler	15,876	7,762	11,216	41	48	45
Humble	15,086	7,995	4,308	55	72	38
Pasadena	13,940	7,542	3,211	45	64	41
Texas City	11,951	5,452	3,372	26	35	35

Regional Map



2:13-cv-193
 09/02/2014

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